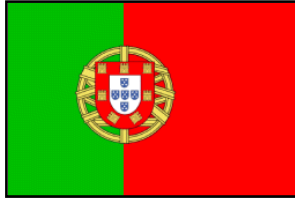


International ADR Development Service: Portugal



During February 2009 ADR Group was invited to deliver its highly acclaimed Workplace Mediation Course in Portugal. This was the first time the programme was delivered outside the UK.

Mediation in Portugal remains in the early stages of development, but already a need has been recognised for specific skills training for the resolution of workplace conflict.

Workplace mediators trained through the ADR Group do more than simply resolve disagreements between work colleagues. They help restore damaged working relationships and minimise the unnecessary disruption caused by conflict at work. Workplace disputes are not only about conflict. They are opportunities to review existing work policies and build in mechanisms to ensure similar disruptions are avoided in the future.

ADR Group has agreed to provide further training and mediation development support under a one year contract with our Portuguese partners.

If you would like more information about ADR Group's work in Portugal or have an interest in ADR Group delivering Mediation Development in your country, please contact Michael Lind, Managing Director of ADR Group on mike.lind@adrgroup.co.uk or on +44 (0) 117 946 7180.